

Terms and conditions

Hire charges, deposits and payment terms

deposits are non refundable, a promise to pay the balance , dates not changeable, so please make sure you want those dates.

You must pay the hire charges shown in the hire contract. These charges will refer to the dates indicated.

You must pay all charges, balance and all other charges you owe when we ask for them please.

We accept cash or bank transfer the day before delivery of your spa hire., "cash on delivery" A booking deposit is charged on arranging a hire date of which is non-refundable but will be deducted off the total hire charge, this must be done using a credit/debit card, bank transfer (BACS) or PayPal.

Any costs incurred by party time hot tub and bar hire due to damage, excessive cleaning or non-working parts will be invoiced accordingly.

Hire periods

The full hire period is the dates shown on the hire contract.

At the end of the full hire period, goods not made available for collection will be placed back on hire for a further hire period and at the same hire charge. You must pay the extra expenses when we ask for them, to include any additional costs incurred.

The contract comes into effect when you have signed and agreed to keep to these conditions of the agreement and we have accepted your order.

Your responsibility when hiring goods

General conditions

You must assist us in the delivery and collection at your location. You must give us clear instructions, and take all reasonable steps to ensure the safety of our people. We accept no responsibility for any damage or injuries caused.

The hirer will supply the electricity and water for the equipment in the hire period. You must make sure you have a suitable supply of electricity and it must be in close proximity.

A flat level base is required to sit the hot tub on; this can be slabbed, concrete, blocks, decking or any firm hard standing. Grassed areas are not ideal but in some cases using OSB board (2 x 8ft x 4ft boards) or similar may be possible, if the ground is flat level and hard during the summer months we provide a foam flooring to stop any foreign objects cutting or piercing the tubs or spas. Although our hire tubs are 6 ft x 6 ft they need a minimum space of 7ft x 7ft for safety. You must ensure that there is sufficient access to get the spa into your chosen space, if access is not possible there will, under no circumstances, be any refunds.

The hirer will inspect the equipment and be liable any damage on the equipment. You become responsible for the goods when you receive the hired equipment. Please take extra care to stop sharp objects from being around or in the hot tub and prevent people from jumping in or on the hot tub.

The hirer will not allow anyone under the influence of alcohol or drugs to use the equipment. The hirer will not attempt to or move the equipment from the location that the owner has placed it. The hirer will not tamper or adjust any aspect of the equipment mechanics or electrics. You will be responsible for any death, injury, loss or damage caused by the goods being misused while they are hired by you.

You must not sell or in any way give up control of the goods.

Chemicals

You will be supplied with ample chemicals for the duration of your hire period, do not use or add any other chemicals to the water other than chemicals supplied by party time hot tub and bar hire. Do not add bubble bath, foam bath or washing up liquid of any description. Failing to comply with these instructions may cause severe damage to your skin or body.

The hirer will add chemicals required to maintain the water in the hot tub and understand the risks involved in not managing the water

we use multi function 20 gram chlorine tablets, with ph stabiliser, algicide and clarifier stabiliser too

you must keep adding these tablets to the float provided as the others dissolve or the water will not be clean and not safe to use.

Domestic use

For domestic use we advise no more than 10 people use the spa throughout the hire period, ensuring water is drained and fresh is put in should it become discoloured/dirty. It is the responsibility of the person hiring the spa to maintain the chemical levels and keep the water safe and clean for use. It is not the responsibility of Hot Tub Hire Sheffield or any associates/employees of Hot Tub Hire Sheffield.

Electrical goods

If any part of the goods is electrical, it should be used with the original plugs and sockets fitted to it.

If the goods break down or are not working properly you must report this to us immediately. You must not use the goods or repair them unless we have agreed otherwise.

You must tell us immediately if the goods are involved in an accident resulting in damage to the goods or to other property, or injury to any person.

My plug or socket has melted what do I do?

Using high power 3kw hot tubs you may encounter a melted or damaged plug or socket or extension, DO NOT PANIC. Simply check all fuses, plugs and sockets, and IF competent, change the plug and text us the issue please. We will not refund the hire payment for melted plugs etc, its a simple job to change and the reason can be lose connection in the back of your socket, damaged inside plug (even though we change monthly and check every hire yes) Its a high draw, and that is why we do not plug hot tubs in summerhouses and outhouses. 10m extension leads we use is the max length and must be plugged into an outside socket or through your open window straight into a socket. Anything else is your risk and we will come back to change, so bare this in mind. We will not drop everything and collect now and refund, that will not happen. Its a simple job to ever change a plug or fuse, and try another socket in your house.

Safety instructions when hiring goods

You must make sure that everyone who uses the goods is properly instructed on how to use them safely and correctly, and that they have all the instructions we have supplied. It is the hirer's responsibility to ensure the goods are not misused.

You must ensure everyone using the goods is in a sound healthy and fit state or have the permission of their doctor where appropriate. Users must not be under the influence of drugs or alcohol. Supervision should be provided where necessary.

Limits of our liability

All the times and dates we quote for delivering or collecting the goods are approximate. We will not be liable for any delays caused by circumstances beyond our reasonable control.

If the goods break down or stop working, we will determine the problem as soon as possible, after you have reported it to us, and then try to replace them or repair the fault as soon as reasonably possible.

We will not be liable for any injury or damage caused to your property. If you hire the goods inc hot tub, party tent, inflatable party tents, or any thing else from us, we will not be liable for any indirect loss or any claim against us for accident, trips, falls, or anything else accident related

we won't be liable for damage caused to your property

Lost, stolen, damaged or unclean hired goods

You are responsible for looking after the goods and returning them to us in good working order as they were received in.

You must pay us the cost of replacing any goods, which are lost or stolen or damaged beyond economic repair. You should ensure the goods for the replacement cost. If you receive any money as settlement of any claim relating to the damage or loss or theft of the goods, you must hold that money separately in trust for us and pay it to us when we ask you to. You must not negotiate any claim without our permission.

Our rights of access

We may enter any land or premises where we reasonably believe the goods are.

We may do this at reasonable times and after giving reasonable notice. We can only have access if we need to inspect, test, repair, service, replace or repossess the goods.

DO'S and DON'TS!!

Do not allow young children in the tub unsupervised.

Do not have any electrical objects near the hot tub.

Do not consume alcohol whilst using the hot tub.

Do not use the hot tub whilst under the influence of Drugs or Alcohol

Do not use glasses of any description in the hot tub. Plastic glasses are suitable.

Do not use the hot tub if you have an infectious disease.

Do not enter the hot tub with clothes on, only wear suitable swimming attire.

Do not enter the hot tub with footwear on or any other sharp objects.

Do not allow animals near the hot tub

Do not dive or jump into the hot tub.

Do not sit on the sides of the hot tub

Do not sit on the hot tub cover.

Do not stand, sit or place anything on the motor housing.

Do not use the hot tub if pregnant

Do not use the hot tub after strenuous exercise

Do not turn the hot tub off overnight; Only turn the hot tub off to clean the filter once a day.

Do not under any circumstances try to move the hot tub once installed.

Do not empty the hot tub to clean unless we have agreed as air locks will form and it will become unusable.

Do not drain down the hot tub at all unless you have spoken to us and we have agreed.

Do not remove suction fitting cover, this is to prevent risk of injury to body and/or hair entrapment

DO NOT operate your spa if the suction fitting(s) are broken or missing. The suction fittings in the spa are sized to match the specific water flow created by the pump. Never exchange a suction fitting(s) with one rated less than the flow rate marked on the original suction fitting(s).

Do not run the lay-z-spa massage whilst the cover is on as this may cause a vacuum.

Do not use your spa alone

Do shower before entering the hot tub.

Do put something down to wash or wipe your feet on before entering the hot tub.

Do clean the filters as instructed.

Do keep the water level topped up as instructed. Do not allow the water level to drop below the top of the filter.

Do add chemicals as instructed. (see attached sheet)

Do keep the thermal cover on when not in use.

Other things you need to know!

The hot tub hire company will not be held responsible for any damage, injuries or death resulting from the misuse of our hot tubs. We will also not be held responsible for any damage caused by the hot tub to lawns, patios or decking or any water damage to anything whatsoever. It is your responsibility to make sure nothing gets damaged. We can advise you on any possible problems that could arise but most of it is just common sense.

You must exercise caution to prevent unauthorised access to your spa. Ensure your spa cover is securely fastened when spa is not in use. There is NO GUARANTEE that the cover, actual lock or clip tie downs will prevent access to your spa.

In the winter months if you have finished using the spa it needs to be left switched on to prevent freezing pipes.

Once the hot tub is full remove the hose pipe to stop back siphoning and emptying the tub.

Any damage caused to the hot tub will need to be paid for and if your deposit does not cover the replacement of the part cost and you do not willingly pay for it then we will pursue a claim in the small claims court.

No more than 6 adults for smaller tub and * adults for the larger tub, in the hot tub at any one time.

Limit the time spent when using your spa since long exposures at warm temperatures can cause high body temperature. Symptoms may include dizziness, nausea, fainting, drowsiness, and reduced awareness, resulting in possible drowning. Prolonged immersion in a spa may be hazardous to your health.

Spa water temperature should never exceed 104 Degrees F (40 Degrees C). Temperatures between 100 Degrees F (38 Degrees C) and 104 Degrees F (40 Degrees C) are considered safe for healthy adults for up to twenty minutes. For young children, lower water temperatures are recommended. Check with your doctor.

Consult your physician before using your spa, especially if you suffer from heart disease, diabetes, high or low blood pressure, a condition needing medical treatment, pregnant women, infants or the elderly.

You will be shown how to maintain the water and keep it clear for pleasant bathing. If you do not follow our instructions and the water becomes dirty which in turn clogs up the heater pump then we will not be held responsible for the hot tub cutting out and not working correctly. If we are available and only if we are available we will come out to fix such issues at a fixed call out cost of £50 to you the customer.